

Thank you for enrolling into London Health's Health Savings Account (HSA) program. Your HSA is a health care solution that helps you control health care costs in the short-term through lower health premiums and tax savings. Your HSA also allows you to plan for future health care expenses through an interest-earning savings account and investment vehicles. HSA plans are very different from traditional health plans. HSA plans have two key components:



## High Deductible Health Plan (HDHP): YOUR HEALTH

- ✓ Health insurance plan that has a higher member outof-pocket responsibility, called a deductible, before insurance carrier begins paying towards your medical expenses.
- ✓ Although your health plan's deductible is higher, your premiums will be generally lower to help you afford the potential higher out-of-pocket expense.
- ✓ The health plan covers all the same services as a traditional health plan such as hospitalization, office visits, labs and prescriptions.

#### Bank Account (HSA): YOUR WEALTH

- ✓ Savings account funded with pre-tax dollars that helps you pay for your qualified health care expenses.
- ✓ Qualified health care expenses include services applied toward your deductible as well as other health care necessities incurred by you and your tax dependents such as dental and vision expenses.
- ✓ HSA is an FDIC-insured interest bearing account.
- ✓ Funds in the account rollover from year to year.
- ✓ Funds can be invested to plan for long-term health care needs.









### **PORTAL/MOBILE**

#### ✓ To access your member portal, go to:

londonhealth.wealthcareportal.com

√To download your mobile application search for the following in your smart phone store:

**London Health** 

√To login to your portal and mobile app you will need two key IDs:

ER ID = SEE USER GUIDE
EE ID = Your SSN w/ no dashes

#### **RESOURCES**

Within the London Portal you will have access to many innovative and valuable resources within the MY TOOLS tab:

- ✓ For education resources click on **ACCOUNT RESOURCES**
- ✓ For helpful account links, such, click **HELPFUL LINKS**
- ✓ For a member in-depth guide click **FORMS AND DOCUMENTS**

# To contact London Health please use the following:

- ✓ Email: customerservice@londonhealthusa.com
- ✓ Phone: 401-435-4700, option #3
- ✓ Fax: 401-435-3937



1 Debit Card



- Swipe at point of service
- ❖Use # to pay online
- State # on invoice and return to provider

2 Mobile Application



- Click MENU button in upper left of app
- Click BILL PAY icon within top tool bar

**Desktop Member Portal** 



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My Accounts  $\sim$ 

My Claims  $\sim$ 

✓ My Tools ✓

My Profile ~



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**HSA** Account Details

Health Savings Account - HSA



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■ CONTRIBUTIONS



TRANSACTIONS



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- Click HSA plan within home dashboard
- Click BILL PAY icon along top tool bar



### **HSA Eligible Expenses**

- Acupuncture
- Ambulance
- •Artificial Teeth
- •Birth Control
- Braces
- Chemical Dependency
- •Child Birth/Delivery
- Chiropractors
- Contact Lenses
- •Copays
- Deductibles
- Dental Expenses
- •Dermatologist Fees
- •Diagnostic Testing

- •Durable Med. Equip.
- Physician Fees
- Eyeglasses
- •Eye Surgery
- •Hearing Aids
- •Hospital Services
- •Insulin Treatment
- •Laboratory Fees
- •Long-Term Care
- •Mental Health
- Neurologist
- Nursing Homes
- •Over the Counter Meds\*\*
- Optometrist

- OBGYN Services
- Pediatrician
- •Physician Services
- Prescription Drugs
- Psychiatric Care
- Psychologist
- •Smoking Cessation Programs
- Surgeon Fees
- •Therapy (PT/OT/ST)
- •Transplants
- •Transportation For Healthcare
- Vision Expenses
- •Weight Loss Program
- •X-Ray Fees
- \*\* Over-the-counter drugs are only eligible expenses if you have a doctor's prescription